

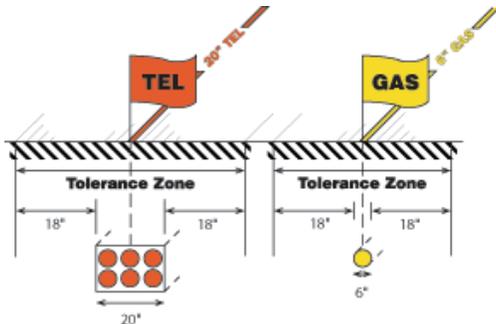
## Know the Colors

Utilities are marked in colors based on their type. Locators use the standard uniform color code to mark utilities. Utilities can always be identified by their specific color, whether they are marked with paint, flags or both.

	PROPOSED EXCAVATION
	TEMPORARY SURVEY MARKINGS
	ELECTRIC
	GAS, OIL, STEAM
	COMMUNICATION, CATV
	POTABLE WATER
	IRRIGATION, RECLAIMED WATER, SLURRY LINES
	SEWER

## Tolerance Zone

Colorado law requires you to use reasonable care when digging within 18" of the marked utilities. This area is known as the tolerance zone and hand digging is suggested.



## Anyone Planning to Dig?

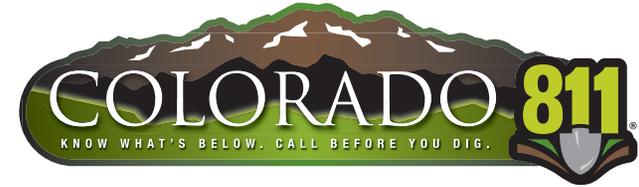


Know what's below.  
811 before you dig.

**IT'S THE LAW!**

## 4 Steps to Digging Safely

- 1. Call or Click before you dig:** Contact Colorado 811 at 811 or online at [co811.org](http://co811.org).
- 2. Wait the required time:** Click or call 811 at least three business days before you plan on digging. This allows the utility locators to mark the underground lines.
- 3. Respect and protect the marks:** Marks are good while visible up to 30 calendar days.
- 4. Dig with care:** Always exercise extreme care when digging near underground utilities.



## Are you digging for any reason?

You must contact Colorado 811 at least three business days before you plan on digging so underground utilities can be located and marked with paint and flags.

## It's FREE and EASY!



To process locate requests online  
Visit [www.co811.org](http://www.co811.org)



## About Colorado 811

Colorado 811 was established as the "Utility Notification Center of Colorado" in 1987 and is known as Colorado 811. It is the center you must contact by phone or online prior to excavating to have underground utilities marked with paint and/or flags. Colorado 811 is a non-profit organization. Utility locate requests are free and available statewide.

## Contacting Colorado 811

### Hours of Operation:

Monday - Friday, 7 a.m. to 5 p.m.

Emergency and Damage Notification

Requests may be processed 24 hours a day, seven days a week. To learn more about holiday closures and observed holidays please visit [co811.org](http://co811.org).

## To have utilities located before you dig

- Call **811** from anywhere in Colorado
- Visit [co811.org](http://co811.org) to create an **online locate request 24/7** with **Ticket Express**.

*Emergency and Damage tickets may not be processed through Ticket Express. Call 811 for Emergency and Damage requests.*

## General contact information

Phone: (303) 232-1991

Email: [administrator@co811.org](mailto:administrator@co811.org)

## After You Contact Colorado 811

- **Tier 1 Members** are utility owners and operators that Colorado 811 notifies directly of any digging activity taking place on or near their utilities.
- **Tier 2 Members** are utility owners and operators that prefer to be notified by the excavator of digging activity taking place on or near their utilities.
- Colorado 811 will notify the Tier 1 utility owners and operators in the area where you plan to dig. In response, each affected utility owner will send a utility locator to your dig site to mark the location or inform you they have no facilities in conflict with the dig location you identified.
- Utility locators have three full business days to respond. Do not begin digging until all of the utilities have responded.



- Colorado 811 will provide you all of the utility owners' contact information that have underground utilities at your dig site. **You are required to call the Tier 2 members on your ticket.**
- If you have not received responses from all the utilities on your ticket after the three full business days, call 811.

## What Happens If You Don't Contact 811

If you do not contact Colorado 811 before you dig, you could cause damage to the environment, service outages, project delays or even injury to you or your community.

## Penalties for NOT Requesting Locates

- Penalty for not contacting 811 is \$200
- If an underground utility is damaged as a result, penalties are as follows:
  - \$5,000 for the first offense
  - Up to \$25,000 for each subsequent event in a 12 month period
  - Up to \$75,000 for more than three damages in a 12 month period

## Private Utilities

There may be private facilities within your dig area. Private facilities are owned by the owner of the property and therefore will not be marked with your request. It is the responsibility of the excavator to have private facilities located. To learn more and for a list of private locate companies in your area please visit our website at [co811.org](http://co811.org).

